1. Will it be possible to order a DVD or download an ISO?

I have multiple computers, do have to download Windows 10 on each computer?

You can download a .ISO file and upgrade each computer offline. The ISO should be available by the time Windows 10 launches. (You will be able to download ISO media for Windows 10 RTM).

Please note, you might have to download the appropriate edition of Windows 10 for the version/edition of Windows you are upgrading. If you upgrade to the wrong edition, i.e. Windows 7 Home Premium to Windows 10 Pro, you will have to purchase a license for Windows 10 Pro or roll-back to Windows 7 Home Premium and upgrade to Windows 10 Home.

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How to: upgrade from previous versions of Windows using Windows 10 ISO file

Summary

As we approach the launch of Windows 10 this summer, hundreds of millions of existing Windows users will be taking advantage the opportunity to upgrade their current version to Windows 10 for free. This represents an unprecedented change in Microsoft's business model of requiring purchase of a license. Windows 10 will be offered two ways to existing Windows 7 and Windows 8/8.1 users. You will be able to download the update through Windows Update, or you can download ISO media and use it do an in place upgrade. For many persons, using ISO media will be the preferred method since you will have a backup copy for reinstall purposes if needed. Also for persons with limited bandwidth, this will be an excellent way avoid the need to download the update more than once if you have multiple computers. So lets take a look at upgrading to Windows 10.

Details

Notes:

- **Gather all important application discs and hardware driver discs you might need to be reinstalled.**
- **Check the manufacturer and software developers website for updates available and to find out about the status of compatibility with Windows 10. It is possible that software is compatible with Windows 7 will work with Windows 10 since they share the same driver model.**
- **If you are using software such as iTunes or Adobe programs, remember to de-authorize and deactivate them before running setup.**

When making significant changes to your computer such as an upgrade, it is always recommended you backup your system prior to installing a new version of Windows.

What you can do before attempting the upgrade?

You can do some pre-requisite tasks to ensure a smooth migration to Windows 10. If you are using a name brand computer such as a Dell or HP, go to the manufacturers website for the model computer you are using and download the latest available drivers for that computer. Store them on a disc or USB thumb drive. Important drivers you should try to obtain include Chipset, Network and Video Drivers. Its possible that they might have only Windows 7 drivers, those will work with Windows 10.

Other things you can do:

1. *Uninstall any security software before attempting to upgrade.*
2. *Disable any encryption software you might have installed.*
3. *Disable/uninstall disk utility software such as DVD/CD burning utilities or third party defragment programs such as Perfect Disk.*
4. *Make sure your computer is updated (devices and applications).*
5. *Disconnect any external devices before installing.*
6. *Check your hard disk for any errors:*
   - Click Start
   - Type: CMD
   - Right click CMD then click Run as administrator
   At the Command Prompt, type: chkdsk /r /f
   Exit the command prompt.
   When you restart your system, your computer will be scanned for errors and attempts will be made to correct them.
7. *Another thing you can do is disable Start items:*

- *Click Start*
- *Type: MSCONFIG.*
- *Hit Enter on your keyboard*
- *On the General tab, click Selective Startup.*
- *Under Selective Startup, click to clear the Load Startup Items check box.*
- *Click the Services tab, click to select the Hide All Microsoft Services check box, and then click Disable All.*
- *Click OK.*
- *When you are prompted, click Restart.*
- *After the computer starts, check whether the problem is resolved.*

Run the System File Checker utility.

SFC/Scannow checks your Windows installation for errors and corrects them. This will help with ensuring that a smooth upgrade occurs.

Click Start

Type: CMD, from the results, right click CMD
Click 'Run as Administrator'

(Windows 8/8.1 users - press Windows key + X > click Command Prompt (Admin)

At the Command Prompt, type: sfc/scannow

This will check for any integrity violations

Restart your system

Please note, you might have to download the appropriate edition Windows 10 for the version/edition of Windows you are upgrading. If you upgrade to the wrong edition, ie. Windows 7 Home Premium to Windows 10 Pro, you will have to purchase a license for Windows 10 Pro or rollback Windows 7 Home Premium and upgrade to Windows 10 Home.

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[What are the editions of Windows 10 available?](#)

As in the past, we will offer different Windows editions that are tailored for various device families and uses. These different editions address specific needs of our various customers, from consumers to small businesses to the largest enterprises.

Windows 10 Home is the consumer-focused desktop edition. It offers a familiar and personal experience for PCs, tablets and 2-in-1s. Windows 10 Home will help people do great things, both big and small. With it, they will be more productive and have more fun thanks to a long list [Microsoft Edge web browser](#)of new innovations: [Cortana](#), the world's most personal digital assistant; the new ; Continuum tablet mode for touch-capable devices; [Windows Hello](#) face-recognition, iris and fingerprint login; and right out of the box, a broad range of universal Windows apps like Photos, Maps, Mail, Calendar, Music and Video*.

We are also bringing the Xbox gaming experience to Windows 10, giving games and gamers access to the Xbox Live gaming community, enabling the capture and share of gameplay and giving Xbox One owners the ability to play their Xbox One games from any Windows 10 PC in their home.

Windows 10 Mobile is designed to deliver the best user experience on smaller, mobile, touch-centric devices like smartphones and small tablets. It boasts the same, new universal Windows apps that are included in Windows 10 Home, as well as the new touch-optimized version of Office. Windows 10 Mobile offers great productivity, security and management capabilities for customers who use their personal devices at work. In addition, Windows 10 Mobile will enable some new devices to take advantage of [Continuum for phone](#), so people can use their phone like a PC when connected to a larger screen.

Windows 10 Pro is a desktop edition for PCs, tablets and 2-in-1s. Building upon both the familiar and innovative features of Windows 10 Home, it has many extra features to meet the diverse needs of small businesses. Windows 10 Pro helps to effectively and efficiently manage their devices and apps, protect their sensitive business data, support remote and mobile productivity scenarios and take advantage of cloud technologies. Windows 10 Pro devices are a great choice for organizations supporting Choose Your Own Device (CYOD) programs and prosumer

customers. Windows 10 Pro also lets customers take advantage of the new [Windows Update for Business](#), which will reduce management costs, provide controls over update deployment, offer quicker access to security updates and provide access to the latest innovation from Microsoft on an ongoing basis.

As we announced earlier this year, for the first time ever, we are offering the full versions of Windows 10 Home, Windows 10 Mobile and Windows 10 Pro as a free and easy upgrade for qualifying Windows 7, Windows 8.1 and Windows Phone 8.1 devices that upgrade in the first year after launch.** Once you upgrade, you have Windows 10 for free on that device.

Windows 10 Enterprise builds on Windows 10 Pro, adding advanced features designed to meet the demands of medium and large sized organizations. It provides advanced capabilities to help protect against the ever-growing range of modern security threats targeted at devices, identities, applications and sensitive company information. Windows 10 Enterprise also supports the broadest range of options for operating system deployment and comprehensive device and app management. It will be available to our Volume Licensing customers, so they can take advantage of the latest innovation and security updates on an ongoing basis. At the same time, they will be able to choose the pace at which they adopt new technology, including the option to use the new [Windows Update for Business](#). With Windows 10, Enterprise customers will also have access to the [Long Term Servicing Branch](#) as a deployment option for their mission critical devices and environments. And as with prior versions of Windows, Active Software Assurance customers in Volume Licensing can upgrade to Windows 10 Enterprise as part of their existing Software Assurance benefits.

Windows 10 Education builds on Windows 10 Enterprise, and is designed to meet the needs of schools – staff, administrators, teachers and students. This edition will be available through academic Volume Licensing, and there will be paths for schools and students using Windows 10 Home and Windows 10 Pro devices to upgrade to Windows 10 Education.

Windows 10 Mobile Enterprise is designed to deliver the best customer experience to business customers on smartphones and small tablets. It will be available to our Volume Licensing customers. It offers the great productivity, security and mobile device management capabilities that Windows 10 Mobile provides, and adds flexible ways for businesses to manage updates. In addition, Windows 10 Mobile Enterprise will incorporate the latest security and innovation features as soon as they are available.

There will also be versions of Windows 10 Enterprise and Windows 10 Mobile Enterprise for industry devices like ATMs, retail point of sale, handheld terminals and industrial robotics and Windows 10 IoT Core for small footprint, low cost devices like gateways.

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2. Will we receive a separate License Key for Windows 10, or will it be the same as our Windows 7 / 8 / 8.1 License Key?

By default, Windows 10 builds are pre-keyed, meaning, you do not have to enter a product key and should not be prompted to enter one even after Windows 10 has completed setup.

You can still examine your product key, with the use of a free program such as Belarq.

3. If using the Windows 7 / 8 / 8.1 License Key, will there be a separate counter for Activations Remaining for Windows 10, or does it share activation count with the earlier OS?

You can rearm it up to 5 times. After the 5th reinstall, reactivation by telephone might be required.

4. Does the Windows Free Upgrade offer also apply to Volume Licensing solutions?

No. Volume License customers running Windows 7 Enterprise or Windows 8/8.1 Enterprise or volume license editions of Windows 7 Professional or Windows 8/8.1 Pro do not qualify for this offer.
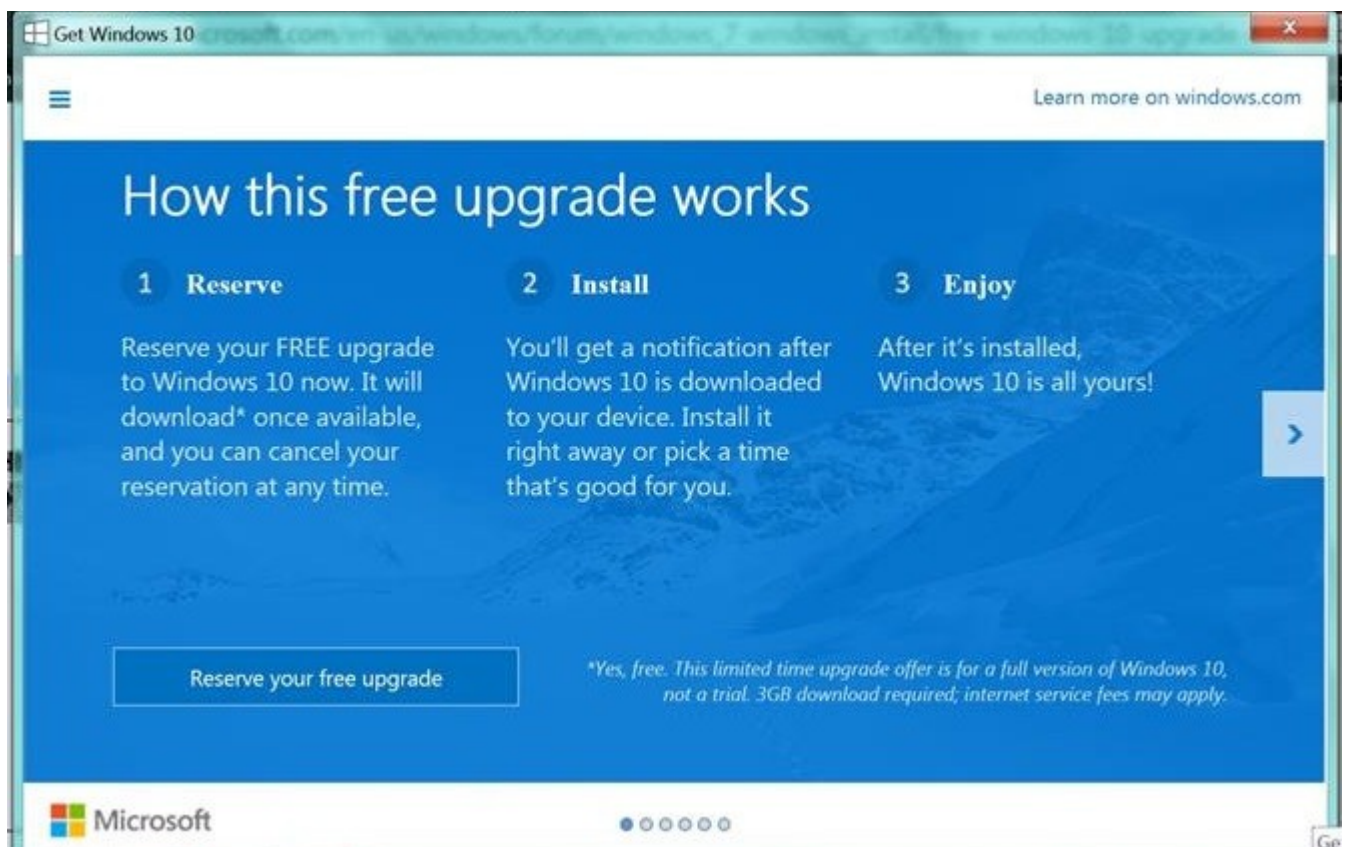
How will I know when Windows 10 is available?
Between now and launch, the following KB update (https://support.microsoft.com/en-us/kb/3035583) should be installed on your Windows 7/8.1 computer. Volume License customers will not receive this update because of IT requirements in managed environments. If its not already installed, open Windows Update and check for Updates.

5.) Can we install Windows 10 for free as a Dual Boot option?

Will I have the option of choose a different drive or partition where I want the upgrade installed?

No, it will require that you are running a previous qualifying version and start the upgrade from within the qualifying version.

6. Can we choose to upgrade later, but receive the upgraded license now?

The **Get Windows 10** app will provide with a tutorial of how the reservation works.

- Reserve your FREE upgrade to Windows 10 now. It will download* once available, and you can cancel your reservation at any time.
- **You'll get a notification after Windows 10 is downloaded to your device. Install it right away or pick a time that's good for you.**
- After it's installed, Windows 10 is all yours.