

Review your update history

Check the Status column to ensure all important updates were successful. To remove an update, see [Installed Updates](#).
[Troubleshoot problems with installing updates](#)

Name	Status	Importance	Date I... ▼
Security Update for Internet Explorer 11 for Windows 7 for x64-based Systems (KB3087985)	Successful	Important	8/19/2015
Upgrade to Windows 10 Home	Failed	Important	8/18/2015
Upgrade to Windows 10 Home	Failed	Important	8/18/2015
Upgrade to Windows 10 Home	Failed	Important	8/17/2015
Upgrade to Windows 10 Home	Failed	Important	8/16/2015
Upgrade to Windows 10 Home	Failed	Important	8/15/2015
Upgrade to Windows 10 Home	Failed	Important	8/14/2015
Upgrade to Windows 10 Home	Failed	Important	8/13/2015
Upgrade to Windows 10 Home	Failed	Important	8/12/2015
Upgrade to Windows 10 Home	Failed	Important	8/12/2015
Update for Windows 7 for x64-based Systems (KB2952664)	Successful	Recommended	8/12/2015
Security Update for Windows 7 for x64-based Systems (KB307	Successful	Important	8/12/2015
Security Update for Microsoft Office 2007 suites (KB2825645)	Successful	Important	8/12/2015
Security Update for Microsoft .NET Framework 3.5.1 on Wind	Successful	Important	8/12/2015
Security Update for Microsoft Silverlight (KB3080333)	Successful	Important	8/12/2015
Security Update for Microsoft Office Word 2007 (KB3055052)	Successful	Important	8/12/2015
Update for Microsoft Office Outlook 2007 Junk Email Filter (Kl	Successful	Important	8/12/2015
Security Update for Windows 7 for x64-based Systems (KB307	Successful	Important	8/12/2015

Windows Update

Upgrade to Windows 10 Home

Installation date: 8/17/2015 2:49 AM

You may need to restart your computer for this update to take effect.

Installation status: Failed

Error details: Code 80240020 [Get help with this error](#)

Update type: Important

Install the next version of Windows.

More information:
<http://go.microsoft.com/fwlink/?LinkId=507415>

Help and Support:
<http://go.microsoft.com/fwlink/?LinkId=507417>

Close