

Windows Update

Issues found

Service registration is missing or corrupt	Fixed	
Reset service registration	Completed	
Windows Update error 0x80070057(2015-08-11-T-01_55_22P)	Fixed	
Resetting Windows Update data store	Completed	
Problems installing recent updates	Fixed	
Repair Windows Update	Completed	
Problems installing recent updates	Fixed	
Repair Windows Update	Completed	
Problems installing recent updates	Fixed	
Repair Windows Update	Completed	

Potential issues that were checked

Windows Update environment variables are incorrect	Issue not present
Some security settings are missing or have been changed	Issue not present
Check for missing or corrupt files	Issue not present
Windows Update services are not running	Issue not present
Cryptographic service components are not registered	Issue not present

Issues found

<ul style="list-style-type: none"> ▪ Service registration is missing or corrupt 	Fixed	
Reset service registration	Completed	
<ul style="list-style-type: none"> ▪ Windows Update error 0x80070057(2015-08-11-T-01_55_22P) 	Fixed	
Resetting Windows Update data store	Completed	
 DataStoreAndWULogFiles.zip		
21.06MB		
File Name: DataStoreAndWULogFiles.zip		
<ul style="list-style-type: none"> ▪ Problems installing recent updates 	Fixed	
Repair Windows Update	Completed	
Repair Windows Update services and dependencies		
<ul style="list-style-type: none"> ▪ Problems installing recent updates 	Fixed	
Repair Windows Update	Completed	

Repair Windows Update services and dependencies

<ul style="list-style-type: none"> ▪ Problems installing recent updates 	Fixed	
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Repair Windows Update 	Completed	
Repair Windows Update services and dependencies		

Potential issues that were checked

Windows Update environment variables are incorrect	<i>Issue not present</i>
Some security settings are missing or have been changed	<i>Issue not present</i>
Check for missing or corrupt files	<i>Issue not present</i>
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Cryptographic service components are not registered	<i>Issue not present</i>

Detection details

Error Report

RootCause: RC_DataStore
 ErrorCode: 0x80070057
 TimeDetected: 2015-08-11-T-01:55:22P

Collected File

File Name: [CheckSURLog.cab](#)

Collection information

Computer Name: ZYX242
 Windows Version: 6.1
 Architecture: amd64
 Time: Tuesday, August 11, 2015 1:55:03 PM

Publisher details

Background Intelligent Transfer Service

Find and fix problems that may prevent background downloads from working

Package Version: 1.2.1.20140627
 Publisher: Microsoft Corporation

Windows Update

Find and fix problems with Windows Update

Package Version: 8.1.1.20140627
 Publisher: Microsoft Corporation

Windows Update

Find and fix problems with Windows Update

Package Version: 8.1.1.20140627

Publisher: Microsoft Corporation